

LFPWD

Lake Forest Park Water District



News

Good Water, Naturally!

SPRING 2026

ANNOUNCING NEW PAYMENT OPTIONS

We are excited to announce that we have partnered with **xpress BILL PAY** and are now able to accept additional payment methods which also support Auto Pay.

Many of you have requested online payment processing and we are now able to provide you with this convenience. You now have the option to view your bills and pay via **credit/debit** card (Visa, Mastercard), or **eCheck**. We aren't removing any payment methods, so you are still welcome to pay via **cash, check** or your bank's electronic **billpay** service. More information is available on our website.

SET UP YOUR BILLPAY ACCOUNT

- **Create account** - First, visit our website and click on the Xpress Bill Pay link. You will need to create an account which will link to LFPWD. Visit our website with the link or QR to the right for help with setting up your account and using Xpress Bill Pay.
- **Bill Notifications** - When your account is established, you will receive an email notification when your bill is ready. To pay your bill, log into your Xpress Bill Pay account, select a payment type, www.lfpwd.org/payments/ enter your information and hit send.
- **Auto Pay** - You can setup your account with Auto Pay using your preferred payment method.
- **Guest Checkout** - The guest checkout option allows a payment to be made without creating an account.
- **View Statements** - Creating an account will make it easy to view your usage and compare with the last two years.
- **Mobile Device** - Pay your bill from your device using Android or iOS app.
- **Restrictions** - Please note that for security reasons you will only have access to Xpress Bill Pay in the USA and Canada. If you are outside these countries, please make arrangements if you need to access your account.



GO PAPERLESS

- **About Billing** - Bills are sent at the beginning of every odd numbered month and the balance is due at the end of that month.
- **Paperless** - Paperless options are managed in your Xpress Bill Pay account. If you have been receiving bills by email, you'll need to re-register your preference for paperless bills by turning the "Paperless" toggle to green.



RECEIVING YOUR BILL

- **Online** - Xpress Bill Pay offers our customers free and secure access to account information, including usage history, past and current utility bills, online payment options and more. Simply create an account at Xpress Bill Pay to begin. When bills are ready for viewing, you'll receive an e-mail notification with a link to view your password-protected account information.
- **Mail** - We will mail printed bills to customers who have not yet opted for paperless. For your convenience, mailed bills will continue to include a pre-addressed return envelope for payment.

PAYING YOUR BILL



- **Online - (Checking / Savings Account)** - Utility bills can be paid directly from your checking or savings account through your bank's free billpay service.
- **Online - (Xpress Bill Pay)** - You can use Visa, Mastercard or eCheck/EFT with manual payments or Auto Pay.
- **Online - (Credit / Debit Card)** - Use your Xpress Bill Pay account to pay with your card.
- **In Person - (Check, Cash, Card)** - Our office is open Monday through Friday from 8:00 a.m. to 4:30 p.m. For your convenience, a secure drop-box is also located just outside our gate. Please be sure to include your utility bill stub along with your payment. You may pay by card in person during regular business hours.
- **Mail - (Check)** - Please mail your utility bill stub with your payment to: 4029 NE 178th St., Lake Forest Park, WA 98155



WATER PROTECTOR AWARD 2025

The 2025 Water Protector Award was presented to **Sally Yamasaki** "In Recognition of Outstanding Leadership and Dedication to Protecting our Local Waters through Native Forest Stewardship".

Each year, the Lake Forest Park Water District recognizes a member of our community whose actions help protect the water resources that sustain us all.

Sally Yamasaki has demonstrated outstanding commitment to community-based environmental stewardship, particularly through her involvement in native forest restoration and public education efforts. She played a key role in the Miyawaki Urban Forest initiative, helping

organize community participation, native plantings, and outreach that strengthen watershed health and improve stormwater infiltration.

In addition to her restoration work, Sally has served the community through public service, including on the Lake Forest Park Water District's Advisory Committee and the City's Parks and Recreation Advisory Board. Her contributions reflect a strong understanding that protecting water resources begins with responsible land stewardship and engaged communities.

WATER CONSERVATION

The District encourages planting of **native species**. These plants require less water and reduce garden chemicals as they are acclimated to grow in the local environment. It is always a great time to plant native species.



PLANT EXCHANGE

If you would like to plant some natives this year, you are invited to participate in our Plant Exchange. We have stocked our yard with a few new plants this year, you can find more details using the above QR code, or visit www.lfpwd.org/plants

See a list of potential species at www.wnps.org, the WA Native Plant Society website.

Water Saving Tips

- Deep Watering is a method of periodically watering your plants at a slower but longer rate. This encourages deeper roots and improves plant resilience while reducing water losses.
- Spreading a layer of organic mulch or grass clippings around plants retains moisture and saves water, time and money.
- One faucet dripping every second adds up to five gallons a day. Fix your drips!

BACKFLOW PROGRAM

As you turn on your outdoor irrigations system in the spring, it is a good time to get your backflow devices tested. Irrigation, fire sprinklers, a heating system that uses a boiler and other devices that are potential sources of contamination require backflow prevention.

It is a State of WA requirement that all backflow devices be tested and verified yearly. This is to protect drinking water systems from contaminated water potentially being 'back flowed' into the distribution system and causing a public health threat. **Annual test results are required to be provided to the District** for our records. Our form contains further info and a list of testers and can be downloaded from www.lfpwd.org/backflow.



BOARD MEETINGS

Our Commissioner Board meetings are held the 4th Tuesday of the month at 6 PM. Meeting agendas and call in information if needed is posted on the District's website at least 24 hours prior to the meeting.



BEST TASTING WATER DECALS!
Support your Water District at your business, home or on your car window. Contact us at the office and we will get you your 'Best Tasting Water' vinyl decal.

You are receiving this Newsletter because you are either a District customer, reside within our Wellhead Protection Area or are within our corporate boundaries.

**Know what's below.
Call 811 before you dig.**

MISSION

"Lake Forest Park Water District strives to provide high quality water, sourced from our local aquifer, at the lowest reasonable cost, while investing in our infrastructure and maintaining the highest level of customer service."

GENERAL MANAGER

- Alan Kerley

COMMISSIONERS

- David Hammond: President
- Bill Donahue: Treasurer
- Eli Zehner: Secretary

CONTACT INFORMATION

Lake Forest Park Water District
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